



Warranty terms and conditions

For fast and easy online registration go to www.kodak.com/go/register

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For India / Indonesia / Malaysia / Philippines / Singapore only

LIMITED WARRANTY

Kodak warrants Kodak consumer electronic products ("Products") only and not accessories to be free from malfunctions and defects in both materials and workmanship for one year from the date of purchase. Retain the original dated sales receipt. Proof of the date of purchase is required with any request for warranty repair.

Limited warranty coverage

Warranty service is only available from within the country where the Products were originally purchased. You may be required to ship Products, at your expense, to the authorized service facility for the country where the Products were purchased. Kodak will repair or replace Products if they fail to function properly during the warranty period, subject to any conditions and/or limitations stated herein. Warranty service will include all labor as well as any necessary adjustments and/or replacement parts. If Kodak is unable to repair or replace a Product, Kodak will, at its option, refund the purchase price paid for the Product provided the Product has been returned to Kodak along with proof of the purchase price paid. Repair, replacement, or refund of the purchase price are the sole remedies under the warranty. If replacement parts are used in making repairs, those parts may be remanufactured, or may contain remanufactured materials. If it is necessary to replace the entire Product, it may be replaced with a remanufactured Product. Remanufactured Products, parts and materials are warranted for the remaining warranty term of the original Product, or 90 days after the date of repair or replacement, whichever is longer.

Limitations

This warranty does not cover circumstances beyond Kodak's control. This warranty does not apply when failure is due to shipping damage, accident, alteration, modification, unauthorized service, misuse, abuse, use with incompatible accessories or attachments (such as third party ink or ink tanks), failure to follow Kodak's operation, maintenance or repacking instructions, failure to use items supplied by Kodak (such as adapters and cables), or claims made after the duration of this warranty.

Kodak makes no other express or implied warranty for this product, and disclaims the implied warranties of merchantability and fitness for a particular purpose. In the event that the exclusion of any implied warranty is ineffective under the law, the duration of the implied warranty will be one year from the purchase date or such longer period as required by law. The option of repair, replacement, or refund is Kodak's only obligation. Kodak will not be responsible for any special, consequential or incidental damages resulting from the sale, purchase, or use of this product regardless of the cause. Liability for any special, consequential or incidental damages (including but not limited to loss of revenue or profit, downtime costs, loss of the use of the equipment, cost of substitute equipment, facilities or services, or claims of your customers for such damages resulting from the purchase use or failure of the Product), regardless of cause or for breach of any written or implied warranty is expressly disclaimed.

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Kodak Digital Capture Products Service Centres

- Kodak India Private Limited**
Kalpataru Synergy, 3rd Floor, Off Western Express Highway, Vokola, Santacruz East, Mumbai 400055 INDIA
Enquiry Hotline : 91 80 41374555
- Kodak (Indonesia) Jakarta Representative Office**
5th FL, Chase Plaza, Jl. Jend Sudirman Kav 21, Jakarta 12920 INDONESIA
Enquiry Hotline : 001-803-631-0010
- Kodak (Malaysia) Sdn Bhd**
Suite W1105, 11th Floor, West Tower, Wisma Consplant 1, No. 2, Jalan SS16/4 Subang Jaya, Selangor Darul Ehsan 47500.
Enquiry Hotline : 1-800-803-418
- Kodak Authorised Repair Centre (Malaysia) - Petaling Jaya (Worldcam Marketing Services)**
12a-2a, jalan pju 1/3a, Sunwaymas Commercial Centre, 47301 Petaling Jaya, Selangor
Enquiry Hotline : 03-78048775
- Techtrends Corporation (Philippines)**
2247 Pasong Tamo, Makati City, Philippines
Enquiry Hotline : 1800-1441-0178
- Kodak (Singapore) Pte Ltd**
151 Lorong Chuan (Lobby A), #05-01 New Tech Park, Singapore 556741
Enquiry Hotline : 1800 4155 184
- Kodak Authorised Repair Centre (Singapore) - Concept Genuine**
Blk 1001 Jalan Bukit Merah #05-15, Redhill Industrial Estate, Singapore 159455
Enquiry Hotline : 6371 3392

For Australia / New Zealand only

Please ensure that you have saved this data elsewhere prior to repair. Remanufactured Products, parts and materials are warranted for the remaining warranty term of the original Product, or 90 days after the date of repair or replacement whichever is longer.

If you purchased this product in Australia and wish to make a claim under this Warranty, you should:

- contact 1800 267 588;
- contact PO Box 2021, Fitzroy, Victoria, Australia 3065; or
- visit support.en.kodak.com.au.

If you purchased this product in New Zealand and wish to make a claim under this Warranty, you should:

- contact 0800 880 120;
- contact PO Box 2021, Fitzroy, Victoria, Australia 3065; or
- visit support.en.kodak.com.nz.

You may register your Product online at www.kodak.com/go/register for customers in Australia. While registration is not necessary to make a claim under this Warranty, it may assist Kodak in processing any claim you make more quickly.

When you make a claim under this Warranty, it is essential that you provide a copy of your proof of purchase of the Product. Your proof of purchase document must include details of the Product(s) purchased, the price of the Product(s), the date of purchase and the supplier of the Product(s). A tax invoice or receipt is the preferred document for proof of purchase but other documents may be acceptable, provided they contain the required information. A proof of purchase may be submitted by email, fax or by post. A claim under this Warranty is not formally made unless and until that proof of purchase is provided.

Following receipt of your proof of purchase together with your claim under this Warranty, Kodak, or Kodak's agent will determine if your claim is valid, with regard to the warranty period applicable to the Product. Any resolution of your claim by Kodak does not detract from any other statutory rights which you may have.

If, following receipt of your claim under this Warranty, Kodak or its agent determine that your claim is invalid, Kodak may charge you for any labour, parts or transport costs incurred by Kodak or its agent in assessing your claim.

Warranty Exclusions

This warranty does not cover circumstances beyond Kodak's control. This warranty does not apply when failure is due to shipping damage, accident, alteration, modification, unauthorized service, misuse, abuse, use with incompatible accessories or attachments (such as third party ink or ink tanks), failure to follow Kodak's operation, maintenance or repacking instructions, failure to use items supplied by Kodak (such as adapters and cables), or claims made after the duration of this Warranty. Except where you are a consumer, as defined in Schedule 2 of the Competition and Consumer Act 2010 (Cth), KODAK MAKES NO OTHER EXPRESS OR IMPLIED WARRANTY FOR THIS PRODUCT AND DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. In the event that the exclusion of the implied warranty is ineffective under law, the duration of the implied warranty will be one year from the purchase date or such longer period as required by law.

Except where you are a consumer, as defined in Schedule 2 of the Competition and Consumer Act 2010 (Cth), the option of repair, replacement or refund is Kodak's only obligation. Kodak will not be responsible for any special, consequential or indirect damages resulting from the sale, purchase or use of this Product regardless of the cause. Liability for any special, consequential or indirect damages (including but not limited to loss of equipment, facilities, or services, or claims of your customers for such damages resulting from the purchase, use or failure of the Product) regardless of cause or for breach of any written or implied warranty is expressly disclaimed. The limitations and exclusions of liability set forth herein apply to both Kodak and its suppliers.

New Zealand only exclusion

If you purchased your Product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Act.

Warranty Periods and Special Conditions

Kodak's preferred approach to resolving warranty claims is provided below.

For Australia / New Zealand only

Products	Warranty Period	Special Warranty Conditions
Digital Still Camera	1 year	Excludes batteries
Pocket Video Cameras	1 year	Excludes batteries
Digital Picture Frames	1 year	Excludes batteries
Consumer Inkjet Printers	1 year	

SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

Using this Product

- Read and follow these instructions before using KODAK products. Always follow basic safety procedures.
- The use of an accessory attachment that is not recommended by Kodak, such as an AC adapter, may cause fire, electric shock or injury.
- If using this product in an airplane, observe all instructions of the airline.

CAUTION: Do not disassemble this product: there are no user-serviceable parts inside. Refer servicing to qualified service personnel.

WARNING: Do not expose this product to liquid, moisture or extreme temperatures. KODAK AC adapters and battery chargers are intended for indoor use only. The use of controls, adjustments, or procedures other than those specified herein may result in exposure to shock and/or electrical or mechanical hazards.

Using the Batteries

- Read and follow all warnings and instructions supplied by the battery manufacturer.
- Use only batteries that are approved for this product to avoid risk of explosion. See the User's Guide for supported battery types for your product.
- Keep batteries out of the reach of children.
- Do not disassemble, install backward, or expose batteries to liquid, moisture, fire or extreme temperature.
- Replace all batteries of a set at the same time. Do not mix new batteries with used ones. Do not mix rechargeable and non-rechargeable batteries. Do not mix lithium, Ni-MH and Ni-Cd batteries together. Do not mix batteries of different chemistry types, grades or brands. Failure to observe this precaution may cause leakage.
- Remove batteries when the product is stored for an extended period of time. In the unlikely event that the battery fluid leaks inside the product, contact your local Kodak Customer Service representative.
- In the unlikely event that battery fluid leaks onto your skin, wash immediately with water and contact your local health provider. For additional health-related information, contact your local Kodak Customer Service representative.
- When disposing of batteries, follow the manufacturer's instructions and applicable regulations. Kodak encourages customers to take advantage of any local community battery recycling programs. Contact your local waste remover or recycler for details.
- If the battery contacts touch metal objects, the battery may short-circuit, discharge energy, become hot or leak.

CAUTION: When removing batteries, allow them to cool first; batteries may be hot.

Using Battery Charger

- Do not charge non-rechargeable batteries.

ANZ Kodak Digital Capture Products Service Centres

Kodak (Australia) Pty Ltd / Kodak New Zealand Ltd
P.O. Box 2021 Fitzroy, Victoria Australia 3065
Enquiry Hotline : (Australia) 1800 267 588. (New Zealand) 0800 880 120